



# YOU'RE ALWAYS CONNECTED!

If you're out of cell coverage or without a SentiCard, don't worry. We can help make sure you stay connected.

## Stay Connected

If you have concerns about how you can get lockbox access in remote areas with no SentiCard and little or no cell coverage, we have solutions. It's simple ... just follow these tips.

### For Bluetooth® Boxes

- A good practice for all users is to update your SentiKey® Real Estate app credentials each day. Whether you're a **Listing Agent, Showing Agent, or an Affiliated User**, before you leave home or the office, launch the SentiKey Real Estate app on your mobile device. By authenticating, your credentials are good for 24 hours. So, when interacting with the SentiLock REALTOR® Bluetooth® Lockbox, it requires only a Bluetooth connection to open the key door, even if you're out of cell coverage!

### For Non-Bluetooth® Boxes

- If you're going to a showing in a remote area and that listing is not using a Bluetooth® Lockbox, we have an answer for you, too. Success is achieved by using the **My Schedule** function in the SentiKey Real Estate app, either through the Listing Agent creating the appointment directly in our SentiKey Real Estate system, or through leveraging our integrations with other third-party showing services. When the showing is scheduled, and the SentiKey Real Estate app detects low or no cellular coverage, a Mobile Access Code will be presented in the SentiKey® Real Estate app. No card needed, no Bluetooth® needed!

**You don't need to use a SentiCard to open your SentiLock lockbox.  
Always stay connected with the SentiKey Real Estate mobile app.**